



Infinity Panel User Guide

This manual has been written to help you get the most from your Infinity Panel. Please ensure that you read this fully as it contains important information. Failure to follow this advice may result in damage to the panel and invalidate your warranty.

Keep this manual in a safe place for future reference.

Unpacking

1. Infinity panels are shipped in specialist packaging, designed to protect the panel from damage during transport.
2. Ensure that the packaging is carefully removed from around the panel. Keep the packaging in case the panel needs to be returned.
3. Take care not to lift by the panel as this can cause damage. Always lift from the top and bottom.
4. The power supply for the tube is stored in a separate box
5. If you find any damage when you unpack you should report it within 7 days to your supplier.

Setting up

- 1.The infinity panel must be attached to a solid wall using fixings appropriate to the construction of the wall.
- 2.Attach the metal bar to the wall, ensuring accurate measurements. The infinity panel should be hung in this bar once it is attached to the solid wall correctly.
- 3.Ensure that the power supply is sited at an adequate distance from the infinity panel and that there is no tension in the power cable. The cable should never be coiled around the power supply, as this may cause it to overheat.
- 4.The infinity panel is now ready to use.

Potential Risks & Warnings

1. Read and understand all these instructions before using the Infinity Panel.
2. Do not operate the panel with a damaged power cord, or if the unit has been dropped or damaged, Have it examined first by qualified service personnel.
3. Position the power cord so that it will not be tripped over, pulled or come into contact with hot surfaces.
- 4.If an extension lead is necessary, a cable with a current rating at least equal to that of the tube (3.5A) should be used.
5. Always unplug the wall from the power socket before cleaning, servicing and when not in use. Never yank the cord to Pull the plug from the outlet. Grasp the plug and pull to disconnect.
6. Always connect the Panel to a grounded outlet.
7. To reduce the risk of electrical shock, do not immerse the product in water or other liquids.
8. Do not dismantle the Infinity Panel. but take it to a qualified technician if servicing is required. Incorrect assembly can cause electrical shock when the product is used

IPC Cleaning Instructions for Sensory Products

To comply with NHS and school infection prevention and control (IPC) standards, it is recommended all sensory equipment must be cleaned between users. Use a non-abrasive, alcohol-free antibacterial wipe or a disinfectant spray diluted to 1,000ppm chlorine. Focus cleaning on high-touch areas such as buttons, hand grips, and surfaces that come into close contact with users. Allow items to air dry fully before reuse.

Avoid immersing or soaking electrical components—use a lightly dampened cloth instead and ensure no liquid enters electronic parts. Ensure staff are trained in correct cleaning procedures and that all cleaning agents used are compatible with product materials to prevent damage.

This product is UKCA approved.



Instructions Approved February 2025 (ISO 9001-2015)

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